# Course Outline

**Energy, Environment, and Utilities** 

**REVISED: August/2020** 

Job Title

PV Technician

**Career Pathway:** 

**Energy and Power Technology** 

**Industry Sector:** 

Energy, Environment, and Utilities

O\*NET-SOC CODE:

47-2231.00

**CBEDS Title:** 

**Energy and Environmental** Technology

**CBEDS No.:** 

5691



72-65-50

#### Photovoltaics/1

Credits: 5 **Hours: 90** 

#### **Course Description:**

This competency-based course is the first in a sequence of three designed for alternative and renewable energy technology. provides students with project-based experiences in photovoltaics (PV). Technical instruction includes workplace safety policies and procedures, resource management, trade mathematics, and employability skills. Emphasis is placed on photovoltaic energy as a viable source of alternative energy, basic electrical theories, electrical wiring principles and procedures, solar energy, and the operational fundamentals of PV modules. The competencies in this course are aligned with the California High School Academic Content Standards and the California Career Technical Education Model Curriculum Standards.

#### **Prerequisites:**

Enrollment requires a reading level of 6.0 as measured by the TABE D 9/10.

**NOTE:** For Perkins purposes this course has been designated as an **introductory** course.

Tasks designated by an asterisk (\*) meet the North American Board of Certified Energy Practitioners (NABCEP) 10 Learning Objectives for the PV Entry Level exam. The competencies of this course are aligned with the knowledge requirements set by the NABCEP's Entry Level 10 Learning Objectives.

This course cannot be repeated once a student receives a Certificate of Completion.



#### COURSE OUTLINE COMPETENCY-BASED COMPONENTS

A course outline reflects the essential intent and content of the course described. Acceptable course outlines have six components. (Education Code Section 52506). Course outlines for all apportionment classes, including those in jails, state hospitals, and convalescent hospitals, contain the six required elements:

(EC 52504; 5CCR 10508 [b]; Adult Education Handbook for California [1977], Section 100)

#### **COURSE OUTLINE COMPONENTS**

LOCATION

GOALS AND PURPOSES Cover

The educational goals or purposes of every course are clearly stated, and the class periods are devoted to instruction. The course should be broad enough in scope and should have sufficient educational worth to justify the expenditure of public funds.

The goals and purpose of a course are stated in the COURSE DESCRIPTION. Course descriptions state the major emphasis and content of a course and are written to be understandable by a prospective student.

#### PERFORMANCE OBJECTIVES OR COMPETENCIES

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Objectives should be delineated and described in terms of measurable results for the student and include the possible ways in which the objectives contribute to the student's acquisition of skills and competencies.

Performance Objectives are sequentially listed in the COMPETENCY-BASED COMPONENTS section of the course outline. Competency Areas are units of instruction based on related competencies. Competency Statements are competency area goals that together define the framework and purpose of a course. Competencies fall on a continuum between goals and performance objectives and denote the outcome of instruction.

Competency-based instruction tells a student before instruction what skills or knowledge they will demonstrate after instruction. Competency-based education provides instruction which enables each student to attain individual goals as measured against pre-stated standards.

Competency-based instruction provides immediate and continual repetition and in competency-based education the curriculum, instruction, and assessment share common characteristics based on clearly stated competencies. Curriculum, instruction, and assessment in competency-based education are explicit, known, agreed upon, integrated, performance oriented, and adaptive.

### COURSE OUTLINE COMPETENCY-BASED COMPONENTS (continued)

#### COURSE OUTLINE COMPONENTS LOCATION

#### INSTRUCTIONAL STRATEGIES p. 14

Instructional techniques or methods could include laboratory techniques, lecture method, small-group discussion, grouping plans, and other strategies used in the classroom.

Instructional strategies for this course are listed in the TEACHING STRATEGIES AND EVALUATION section of the course outline. Instructional strategies and activities for a course should be selected so that the overall teaching approach takes into account the instructional standards of a particular program, i.e., English as a Second Language, Programs for Adults with Disabilities.

#### UNITS OF STUDY, WITH APPROXIMATE HOURS ALLOTTED FOR EACH UNIT

Cover

The approximate time devoted to each instructional unit within the course, as well as the total hours for the course, is indicated. The time in class is consistent with the needs of the student, and the length of the class should be that it ensures the student will learn at an optimum level.

pp. 7-12

Units of study, with approximate hours allotted for each unit are listed in the COMPETENCY AREA STATEMENT(S) of the course outline. The total hours of the course, including work-based learning hours (community classroom and cooperative vocational education) is listed on the cover of every CBE course outline. Each Competency Area listed within a CBE outline is assigned hours of instruction per unit.

#### EVALUATION PROCEDURES p. 14

The evaluation describes measurable evaluation criteria clearly within the reach of the student. The evaluation indicates anticipated improvement in performances as well as anticipated skills and competencies to be achieved.

Evaluation procedures are detailed in the TEACHING STRATEGIES AND EVALUATION section of the course outline. Instructors monitor students' progress on a continuing basis, assessing students on attainment of objectives identified in the course outline through a variety of formal and informal tests (applied performance procedures, observations, and simulations), paper and pencil exams, and standardized tests.

#### REPETITION POLICY THAT PREVENTS PERPETUATION OF STUDENT ENROLLMENT

Cover

After a student has completed all the objectives of the course, he or she should not be allowed to reenroll in the course. There is, therefore, a need for a statement about the conditions for possible repetition of a course to prevent perpetuation of students in a particular program for an indefinite period of time.

#### **ACKNOWLEDGMENTS**

Thanks to AARON SAENZ for editing this curriculum. Acknowledgment is also given to ERICA ROSARIO for designing the original artwork for the course covers.

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#### CALIFORNIA CAREER TECHNICAL EDUCATION MODEL CURRICULUM STANDARDS

#### Energy, Environment and Utilities Industry Sector Knowledge and Performance Anchor Standards

#### 1.0 Academics

Analyze and apply appropriate academic standards required for successful industry sector pathway completion leading to postsecondary education and employment. Refer to the Energy, Environment, and Utilities academic alignment matrix for identification of standards.

#### 2.0 Communications

Acquire, and accurately use Energy, Environment, and Utilities sector terminology and protocols at the career and college readiness level for communicating effectively in oral, written, and multimedia formats.

#### 3.0 Career Planning and Management

Integrate multiple sources of career information from diverse formats to make informed career decisions, solve problems, and manage personal career plans.

#### 4.0 Technology

Use existing and emerging technology to investigate, research, and produce products and services, including new information, as required in the Energy, Environment, and Utilities sector workplace environment.

#### 5.0 Problem Solving and Critical Thinking

Conduct short, as well as more sustained, research to create alternative solutions to answer a question or solve a problem unique to the Energy, Environment, and Utilities sector using critical and creative thinking, logical reasoning, analysis, inquiry, and problem-solving techniques.

#### 6.0 Health and Safety

Demonstrate health and safety procedures, regulations, and personal health practices and determine the meaning of symbols, key terms, and domain-specific words and phrases as related to the Energy, Environment, and Utilities sector workplace environment.

#### 7.0 Responsibility and Flexibility

Initiate, and participate in, a range of collaborations demonstrating behaviors that reflect personal and professional responsibility, flexibility, and respect in the Energy, Environment, and Utilities sector workplace environment and community settings.

#### 8.0 Ethics and Legal Responsibilities

Practice professional, ethical, and legal behavior, responding thoughtfully to diverse perspectives and resolving contradictions when possible, consistent with applicable laws, regulations, and organizational norms.

#### 9.0 Leadership and Teamwork

Work with peers to promote divergent and creative perspectives, effective leadership, group dynamics, team and individual decision making, benefits of workforce diversity, and conflict resolution as practiced in the SkillsUSA career technical student organization.

#### 10.0 Technical Knowledge and Skills

Apply essential technical knowledge and skills common to all pathways in the Energy, Environment, and Utilities sector.

#### 11.0 Demonstration and Application

Demonstrate and apply the knowledge and skills contained in the Energy, Environment, and Utilities anchor standards, pathway standards, and performance indicators in classroom, laboratory, and workplace settings, and through the SkillsUSA career technical student organization.

### Energy, Environment, and Utilities Sector Pathway Standards

#### **B.** Energy and Power Technology Pathway

The Energy and Power Technology pathway provides learning opportunities for students interested in preparing for careers in the energy and power industries.

Sample occupations associated with this pathway:

- ♦ Energy Efficiency Evaluation Specialist
- ♦ Energy Engineer
- ♦ Energy Generation/Power Distribution, Maintenance, Inspection, and Repair Technicians
- ♦ Energy/Building Retrofit Specialist
- ♦ Plant/Field Weatherization Installer
- B1.0 Explore the basic conventional and emerging principles and concepts of the energy industry, including energy production, energy transmission, and alternative energy technologies.
- B2.0 Identify various conventional electric power generation fuel sources and the cost and efficiency issues associated with each.
- B3.0 Investigate emerging and alternative electric power generation technologies and fuel sources.
- B4.0 Understand nonnuclear power generation plant operations (coal, oil, natural gas, solar, wind, geothermal power, hydroelectric, or biofuel).
- B5.0 Understand and apply basic knowledge and skills necessary for nuclear power generation and nuclear power plant personnel.
- B6.0 Research methods of energy procurement, transmission, distribution, and storage.
- B7.0 Understand the interrelationships among components of systems.

## CBE Competency-Based Education

# COMPETENCY-BASED COMPONENTS for the **Photovoltaics** /1 Course

			<u> </u>
	COMPETENCY AREAS AND STATEMENTS	MINIMAL COMPETENCIES	STANDARDS
A.	Understand and evaluate classroom and workplace policies and procedures used in accordance with federal, state, and local regulations.	<ol> <li>Describe the scope and purpose of the course.</li> <li>Describe the overall course content as a part of the Linked Learning Initiative.</li> <li>Describe classroom policies and procedures.</li> <li>Describe the different occupations in the Energy and Utilities Industry Sector which have an impact on the role of photovoltaic installers.</li> <li>Describe the opportunities available for promoting gender equity and the representation of non-traditional populations in computer technology.</li> <li>Explain the impact of Environmental Protection Agency (EPA) legislation on Engineering and Design Industry Sector practices in protecting and preserving the environment.</li> <li>Interpret OSHA-10 policies, procedures, and regulations for the workplace environment.</li> </ol>	Career Ready Practice: 1, 2, 3, 5, 6, 7, 8, 9, 11, 12  CTE Anchor: Academics: 1.0 Communications: 2.3, 2.5, 2.6 Technology: 4.5 Problem Solving and Critical Thinking 5.2, 5.3, 5.4 Health and Safety: 6.1, 6.2, 6.3, 6.4, 6.5, 6.6, 6.7, 6.8, 6.9, 6.10, 6.11, 6.12, 6.13, 6.14, 6.15, 6.16 Responsibility and Flexibility 7.2, 7.3, 7.7, 7.8 Ethics and Legal Responsibility: 8.2, 8.3 Leadership and Teamwork: 9.3, 9.6 Technical Knowledge and Skills: 10.1, 10.2, 10.5, 10.6 Demonstration and Application: 11.1

COMPETENCY AREAS AND STATEMENTS	MINIMAL COMPETENCIES	STANDARDS
(4 hours)		CTE Pathway: B1.7, B4.1, B4.2, B5.1, B5.2, B5.8, B5.9, B6.1, B6.3
B. SAFETY  Understand and evaluate classroom and workplace policies and procedures used in accordance with federal, state, and local safety and environmental regulations.	<ol> <li>Describe and demonstrate the procedures for contacting proper authorities for the removal of hazardous materials based on the EPA standards.</li> <li>Describe the National Electrical Code (NEC) and its role in safeguarding the work conditions of photovoltaic installers/craftsmen.</li> <li>Describe and demonstrate the use of the Safety Data Sheet (SDS) as it applies to the photovoltaic field.</li> <li>Identify classroom and workplace first aid and emergency procedures based on the American Red Cross (ARC) standards.</li> <li>Describe the California Occupational Safety and Health Administration (Cal/OSHA) and its electrical safety standards governing photovoltaic installers/craftsmen.</li> <li>Describe how each of the following insures a safe workplace:         <ul> <li>employees' rights as they apply to job safety</li> <li>employees' training on how to accurately test high voltages</li> <li>employees' training on how to identify potential electrical/non-electrical hazards</li> <li>employees' training on how to use safety equipment</li> </ul> </li> <li>Pass online safety exam with 100% accuracy.</li> </ol>	Career Ready Practice: 1, 2, 5, 6, 7, 8, 9, 10, 11, 12  CTE Anchor: Academics: 1.0 Communications: 2.3 Career Planning and Management: 3.5 Responsibility and Flexibility: 7.1, 7.2, 7.4, 7.6  CTE Pathway: B2.4, B6.4, B7.1, B7.3, B7.4
C. TRADE MATHEMATICS  Understand and apply the mathematical requirements in the photovoltaic field.	<ol> <li>Describe the practical applications of math in the photovoltaic field.</li> <li>Describe and demonstrate problem-solving techniques involving whole number problems using arithmetic operations (addition, subtraction, multiplication, and division).</li> <li>Describe and demonstrate problem-solving techniques involving various fraction problems using arithmetic operations.</li> <li>Describe and demonstrate problem-solving techniques involving various decimal problems using addition, subtraction, multiplication, and division.</li> <li>Describe and demonstrate techniques for changing fractions to decimals.</li> <li>Describe and demonstrate techniques for changing decimals to fractions.</li> <li>Describe the English and metric systems of measuring length.</li> <li>Describe the English and metric systems of measuring weight.</li> <li>Describe the English and metric systems of measuring volume or capacity.</li> </ol>	Career Ready Practice: 1, 3, 5  CTE Anchor: Academics: 1.0 Problem Solving and Critical Thinking: 5.1, 5.2, 5.3, 5.4 Technical Knowledge and Skills: 10.1, 10.6 Demonstration and Application: 11.1

COMPETENCY AREAS AND STATEMENTS	MINIMAL COMPETENCIES	STANDARDS
(12 hours)	<ol> <li>Describe and demonstrate English and metric problem-solving techniques for various measuring problems using arithmetic operations.</li> <li>Describe and demonstrate English and metric measuring techniques of objects by using tools common to the trade.</li> <li>Express units in ascending and descending powers of ten.</li> <li>Convert the English numbering system to metric system.</li> <li>Convert metric system to English numbering system.</li> <li>Calculate square roots of English numbers.</li> <li>Describe and demonstrate problem-solving techniques for geometric problems.</li> <li>Describe and demonstrate problem-solving techniques for algebraic problems.</li> <li>Describe and demonstrate problem-solving techniques using percentages.</li> <li>Describe and demonstrate techniques for reading and interpreting graphs.</li> <li>Describe and demonstrate techniques for using a calculator.</li> </ol>	CTE Pathway: B2.4, B3.1
D. SOLAR ENERGY  Understand the fundamentals of solar energy.	<ol> <li>Define and demonstrate the following:         <ul> <li>a. true solar south</li> <li>b. magnetic south</li> <li>c. irradiance</li> <li>d. irradiation</li> <li>e. insolation</li> <li>f. array azimuth</li> <li>g. angle of inclination</li> <li>h. solar azimuth angle</li> <li>i. solar altitude angle</li> </ul> </li> <li>Describe and demonstrate the effects of the following on seasonal sunlight exposure:         <ul> <li>a. solar path</li> <li>b. earth orbit</li> <li>c. earth tilt</li> </ul> </li> <li>Describe and demonstrate the following:         <ul> <li>a. difference between true solar south and magnetic south</li> <li>b. factors that reduce/enhance solar irradiation</li> <li>c. angular effects of irradiance on an array</li> <li>d. average solar irradiation on various surfaces</li> <li>e. conversion of solar irradiation into a variety of units</li> <li>f. effect of horizon on solar irradiation</li> <li>g. effects of weather on solar irradiation</li> <li>h. use of the Solar Pathfinder</li> </ul> </li> </ol>	Career Ready Practice: 1, 3, 4, 5, 10  CTE Anchor: Academics: 1.0 Problem Solving and Critical Thinking: 5.1, 5.2, 5.3, 5.4 Technical Knowledge and Skills: 10.1, 10.6  CTE Pathway: B4.6

COMPETENCY AREAS AND STATEMENTS	MINIMAL COMPETENCIES	STANDARDS
E. PHOTOVOLTAIC ENERGY: ALTERNATIVE ENERGY  Understand photovoltaic energy as a viable source of alternative energy.	<ol> <li>Define and describe the following sources of energy:         <ul> <li>renewable energy</li> <li>solar/photovoltaics (PV)</li> <li>biofuels</li> <li>geothermal</li> <li>wind</li> <li>water</li> </ul> </li> <li>non-renewable energy         <ul> <li>fossil fuels – oil, natural gas, coal</li> <li>nuclear fuel</li> </ul> </li> <li>Describe the need for alternative energy in today's economy based on the following:         <ul> <li>economic security</li> <li>environmental impact</li> <li>accessibility</li> <li>reliability</li> <li>reliability</li> <li>Describe the history of PV.</li> </ul> </li> <li>Describe the basic operational aspects of PV in terms of:         <ul> <li>durability</li> <li>maintenance requirements</li> <li>efficiency</li> <li>cost effectiveness</li> <li>variety in application</li> </ul> </li> </ol>	Career Ready Practice: 1, 3, 4, 5, 10  CTE Anchor: Academics: 1.0 Technology: 4.5 Problem Solving and Critical Thinking: 5.1, 5.2, 5.3, 5.4 Leadership and Teamwork: 9.5 Technical Knowledge and Skills: 10.1, 10.6  CTE Pathway: B1.2, B1.3, B1.4, B2.1, B2.2, B2.3, B2.4, B3.3, B3.4, B3.5, B4.2, B4.3, B4.4, B5.3, B5.5,
F. PV FUNDAMENTALS  Understand the operational fundamentals of PV modules.	1. Define and describe the features and functions of the following:  a. crystallinity b. single crystalline thin films c. polycrystalline thin films d. absorption coefficient e. bandgap f. complexity of manufacturing g. PV cell h. PV module i. PV array j. PV system i. flat-plate systems ii. concentrator systems k. balance of system (BOS) components i. mounting systems ii. inverters iii. electricity storage component l. energy payback times (EPBT)	

COMPETENCY AREAS AND STATEMENTS	MINIMAL COMPETENCIES	STANDARDS
(19 hours)	2. Describe the structure and characteristics of the following PV electricity-producing devices:  a. PV cells  b. PV modules (a.k.a. solar modules)  c. PV arrays  d. PV system  3. Describe the characteristics of the following solar cell materials:  a. monocrystalline silicon  b. polycrystalline silicon  c. amorphous thin films	CTE Pathway: B2.1, B4.6, B7.6
G. BASIC ELECTRICAL THEORIES  Understand and apply basic electrical theories.	1. Define the following: a. matter b. atoms c. electrons d. molecules e. conductors f. insulators g. electricity h. energy i. work j. magnetism k. magnetic polarity l. semiconductors  2. Define and describe the following: a. current i. direct current (DC) ii. alternating current (AC) b. voltage c. power (a.k.a. watts) d. resistance (a.k.a. ohms) e. current (a.k.a. amperage) f. Watts Law g. Ohms Law h. simple circuit i. series circuits j. parallel circuits 3. Describe the operation of a simple battery or cell. 4. Describe and demonstrate the following: a. calculation of the values of a simple light circuit using Watts Law b. proper use of a multimeter	Career Ready Practice: 1, 3, 5, 10, 11  CTE Anchor: Academics: 1.0 Problem Solving and Critical Thinking: 5.1, 5.2, 5.3, 5.4 Technical Knowledge and Skills: 10.1, 10.6 Demonstration and Application: 11.1  CTE Pathway: B1.4, B7.3, B7.4, B7.5
(10 hours)	b. proper use of a multimeter	

COMPETENCY AREAS AND STATEMENTS	MINIMAL COMPETENCIES	STANDARDS
H. BASIC ELECTRICAL WIRING  Understand, apply, and evaluate wiring principles and procedures approved by the National Electrical Code (NEC).	<ol> <li>Define the terms common to electrical service installations:         <ul> <li>a. transformer</li> <li>b. service drop</li> <li>c. weather head</li> <li>d. mast</li> <li>e. meter base</li> <li>f. disconnect</li> <li>g. panel</li> <li>h. ground</li> </ul> </li> <li>Identify the following:         <ul> <li>a. tools and components common to the wiring trade</li> <li>b. commonly used wire sizes in the electrical trade and the amperage rating of each</li> <li>c. proper arrangement of electrical components and hardware in a typical utility-connected installation</li> <li>d. breaker panel components</li> </ul> </li> <li>Describe the differences between:         <ul> <li>a. step-up and step-down transformers</li> <li>b. primary and secondary ground</li> <li>c. single-phase and three-phase service installations</li> <li>d. 20v and 240v circuits</li> </ul> </li> <li>Describe and demonstrate the operation of the following main electrical components:         <ul> <li>a. inverter</li> <li>b. charge controller</li> <li>c. combiner</li> <li>d. Ground Fault Circuit Interrupter (GFCI)</li> </ul> </li> <li>Describe and demonstrate the following:         <ul> <li>a. electrical service wiring techniques</li> <li>b. wiring techniques for typical 120v and 240v residential circuits</li> <li>c. wiring techniques for a sub-fed panel</li> </ul> </li> </ol>	Career Ready Practice: 1, 3, 5, 10  CTE Anchor: Academics: 1.0 Problem Solving and Critical Thinking: 5.1, 5.2, 5.3, 5.4 Health and Safety: 6.6, 6.7, 6.11, 6.15, 6.16 Technical Knowledge and Skills: 10.1, 10.2 Demonstration and Application: 11.1  CTE Pathway: B1.4, B6.1, B6.2, B6.4, B7.1, B7.4, B7.6

#### SUGGESTED INSTRUCTIONAL MATERIALS and OTHER RESOURCES

#### **TEXTBOOKS**

Kemp, William H. The Renewable Energy Handbook Revised Edition, 3<sup>rd</sup> edition. Aztex Press, 2009.

Schaeffer, John. Real Goods Solar Living Source Book – Special 30<sup>th</sup> Anniversary Edition. Gaiam Real Goods, 2007.

Strong, Steven J. The Solar Electric House. Sustainability Press, 1994.

Williams, Neville. Chasing the Sun. New Society Publishers, 2005.

#### **RESOURCES**

**Employer Advisory Board members** 

CTE Model Curriculum Standards

http://www.cde.ca.gov/ci/ct/sf/documents/energyutilities.pdf

Barnett, Dave and Kirk Bjornsgaard. Electrical Power Generation: A Nontechnical Guide. Pennwell Books, 2000.

International Association of Plumbing and Mechanical Officials. <u>Uniform Solar Energy Code.</u> International Association of Plumbing and Mechanical Officials, 2009.

Michael Casey, Douglas Hansen, and Redwood Kardon. <u>Code Check: Electrical: An Illustrated Guide to Wiring a Safe</u> House. 4<sup>th</sup> edition, Taunton Press, 2006.

National Fire Protection Association. National Electrical Code 2011. National Fire Protection Association, 2011.

www.americangreenjobs.netwww.careers.pennenergyjobs.com

www.ases.org

www.cleantechrecruits.com

www.irecusa.org

www.renewableenergyjobs.com

www.solarenergy.org

www.solarelectricpower.org

www.seia.org

www1.eere.energy.gov

#### **COMPETENCY CHECKLIST**

#### **TEACHING STRATEGIES and EVALUATION**

#### **METHODS AND PROCEDURES**

- A. Lecture and discussion
- B. Multimedia presentations
- C. Demonstrations and participations
- D. Individualized instruction
- E. Peer teaching
- F. Role-playing
- G. Guest speakers
- H. Field trips and field study experiences
- I. Projects

#### **EVALUATION**

SECTION A – Orientation – Pass all assignments and exams on orientation with a minimum score of 80% or higher.

SECTION B – Safety – Pass the safety test with 100% accuracy.

SECTION C – Trade Mathematics – Pass all assignments and exams on trade mathematics with a minimum score of 80% or higher.

SECTION D – Solar Energy – Pass all assignments and exams on solar energy with a minimum score of 80% or higher.

SECTION E – Photovoltaic Energy: Alternative Energy – Pass all assignments and exams on photovoltaic energy: alternative energy with a minimum score of 80% or higher.

SECTION F – PV Fundamentals – Pass all assignments and exams on PV fundamentals with a minimum score of 80% or higher.

SECTION G – Basic Electrical Theories – Pass all assignments and exams on basic electrical theories with a minimum score of 80% or higher.

SECTION H – Basic Electrical Wiring – Pass all assignments and exams on basic electrical wiring with a minimum score of 80% or higher.

#### Standards for Career Ready Practice

#### 1. Apply appropriate technical skills and academic knowledge.

Career-ready individuals readily access and use the knowledge and skills acquired through experience and education. They make connections between abstract concepts with real-world applications and recognize the value of academic preparation for solving problems, communicating with others, calculating measures, and performing other work-related practices.

#### 2. Communicate clearly, effectively, and with reason.

Career-ready individuals communicate thoughts, ideas, and action plans with clarity, using written, verbal, electronic, and/or visual methods. They are skilled at interacting with others: they are active listeners who speak clearly and with purpose, and they are comfortable with terminology that is common to workplace environments. Career-ready individuals consider the audience for their communication and prepare accordingly to ensure the desired outcome.

#### 3. Develop an education and career plan aligned with personal goals.

Career-ready individuals take personal ownership of their educational and career goals and manage their individual plan to attain these goals. They recognize the value of each step in the educational and experiential process, and they understand that nearly all career paths require ongoing education and experience to adapt to practices, procedures, and expectations of an ever-changing work environment. They seek counselors, mentors, and other experts to assist in the planning and execution of education and career plans.

#### 4. Apply technology to enhance productivity.

Career-ready individuals find and maximize the productive value of existing and new technology to accomplish workplace tasks and solve workplace problems. They are flexible and adaptive in acquiring and using new technology. They understand the inherent risks—personal and organizational—of technology applications, and they take actions to prevent or mitigate these risks.

#### 5. Utilize critical thinking to make sense of problems and persevere in solving them

Career-ready individuals recognize problems in the workplace, understand the nature of the problems, and devise effective plans to solve the problems. They thoughtfully investigate the root cause of a problem prior to introducing solutions. They carefully consider options to solve a problem and, once agreed upon, follow through to ensure the problem is resolved.

#### 6. Practice personal health and understand financial literacy.

Career-ready individuals understand the relationship between personal health and workplace performance. They contribute to their personal well-being through a healthy diet, regular exercise, and mental health activities. Career-ready individuals also understand that financial literacy leads to a secure future that enables career success.

#### 7. Act as a responsible citizen in the workplace and the community.

Career-ready individuals understand the obligations and responsibilities of being a member of a community and demonstrate this understanding every day through their interactions with others. They are aware of the impacts of their decisions on others and the environment around them, and they think about the short-term and long-term consequences of their actions. They are reliable and consistent in going beyond minimum expectations and in participating in activities that serve the greater good.

#### 8. Model integrity, ethical leadership, and effective management.

Career-ready individuals consistently act in ways that align with personal and community-held ideals and principles. They employ ethical behaviors and actions that positively influence others. They have a clear understanding of integrity and act on this understanding in every decision. They use a variety of means to positively impact the direction and actions of a team or organization, and they recognize the short-term and long-term effects that management's actions and attitudes can have on productivity, morale, and organizational culture.

#### 9. Work productively in teams while integrating cultural and global competence.

Career-ready individuals contribute positively to every team, as both team leaders and team members. To avoid barriers to productive and positive interaction, they apply an awareness of cultural differences. They interact effectively and sensitively with all members of the team and find ways to increase the engagement and contribution of other members.

#### 10. Demonstrate creativity and innovation.

Career-ready individuals recommend ideas that solve problems in new and different ways and contribute to the improvement of the organization. They consider unconventional ideas and suggestions by others as solutions to issues, tasks, or problems. They discern which ideas and suggestions may have the greatest value. They seek new methods, practices, and ideas from a variety of sources and apply those ideas to their own workplace practices.

#### 11. Employ valid and reliable research strategies.

Career-ready individuals employ research practices to plan and carry out investigations, create solutions, and keep abreast of the most current findings related to workplace environments and practices. They use a reliable research process to search for new information and confirm the validity of sources when considering the use and adoption of external information or practices.

#### 12. Understand the environmental, societal, and economic impacts of decisions.

Career-ready individuals understand the interrelated nature of their actions and regularly make decisions that positively impact other people, organizations, the workplace, and the environment. They are aware of and utilize new technologies, understandings, procedures, and materials and adhere to regulations affecting the nature of their work. They are cognizant of impacts on the social condition, environment, workplace, and profitability of the organization.

#### Statement for Civil Rights

All educational and vocational opportunities are offered without regard to race, color, national origin, gender, or physical disability.



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